



Transition

RET301 Assessment Statement 2018

Year : 13

Course : Retailing 301

Ms K Wiltshire

Total Credits : 28

The Retail Level 3 course is offered in two parts. All students are offered the Customer Service Skills. Students who have finished the Customer Service Skills course will then be offered the Retail Operations Course. This will only happen if the student completes and is successful in the Customer Service Skills course by the target date of the end of term two. Students are expected to gain experience through volunteer work in the school canteen or a part time job. These courses are run in conjunction with Weltec.

No	Standard Number	Version	Level	Credits	Lit / Num	Full Title	Method of Assessment	Assessment Opportunities Offered	Approximate Date	Grade	Teacher Signature
1	422	3	3	3		Create in-store displays in a retail environment	Assignment	1	2/11/2018		
2	11817	7	3	4		Serve customers face to face in a wide range of contexts	Assignment	1	2/11/2018		
3	11818	6	3	2		Demonstrate and apply product and/or service knowledge	Assignment	1	2/11/2018		
4	11831	6	3	6		Apply skills and qualities of a salesperson in a retail or distribution environment	Assignment	1	2/11/2018		
5	22013	2	3	4		Create and maintain materials for presentation of products	Assignment	1	2/11/2018		
6	27229	4	3	4		Respond to customer complaints in a retail or distribution environment during customer interactions	Assignment	1	2/11/2018		
7	28299	2	3	5		Prepare cash for banking in a retail environment	Assignment	1	2/11/2018		

E2Learn/ Whanau/ 2018 Course Information has information on

Assessment Procedures

Qualifications – including Pathways, Credit requirements and Endorsements

NZQA <http://www.nzqa.govt.nz/qualifications-standards/qualifications/ncea> has information about NCEA, University Entrance and Scholarship